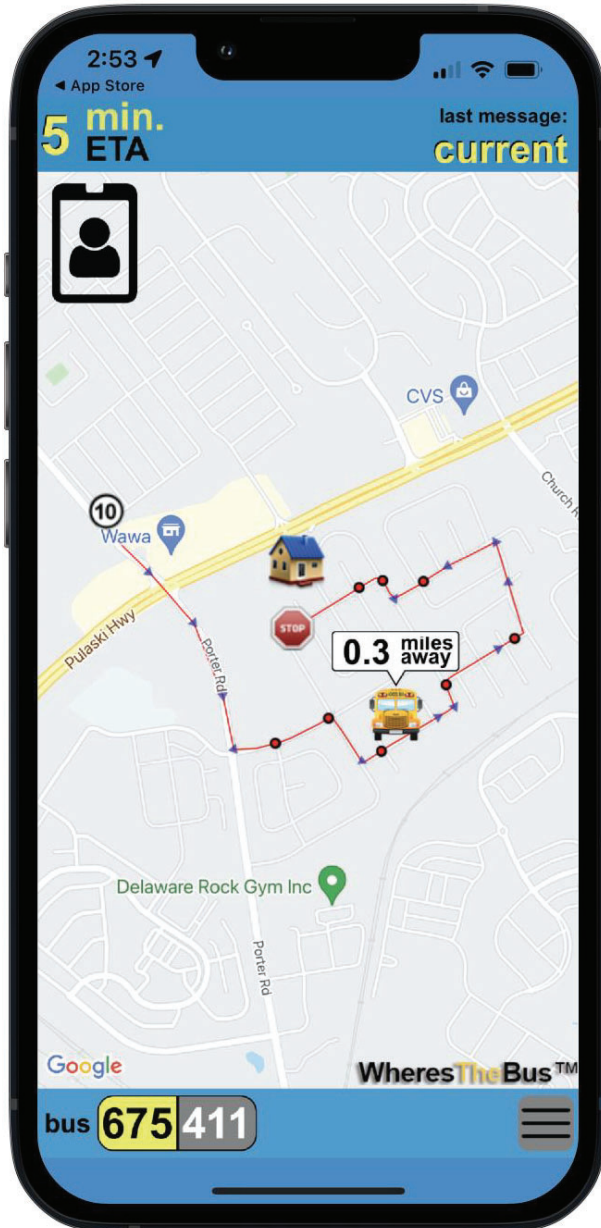# WheresTheBus Parent App

The WheresTheBus Parent App lets households know precisely when their child's bus will arrive at their bus stop.

Updated every 15 seconds, WheresTheBus displays the real-time minutes and miles the bus is from the household's bus stop.

Any member of the bus-riding household can access this information from any Internet connected device.

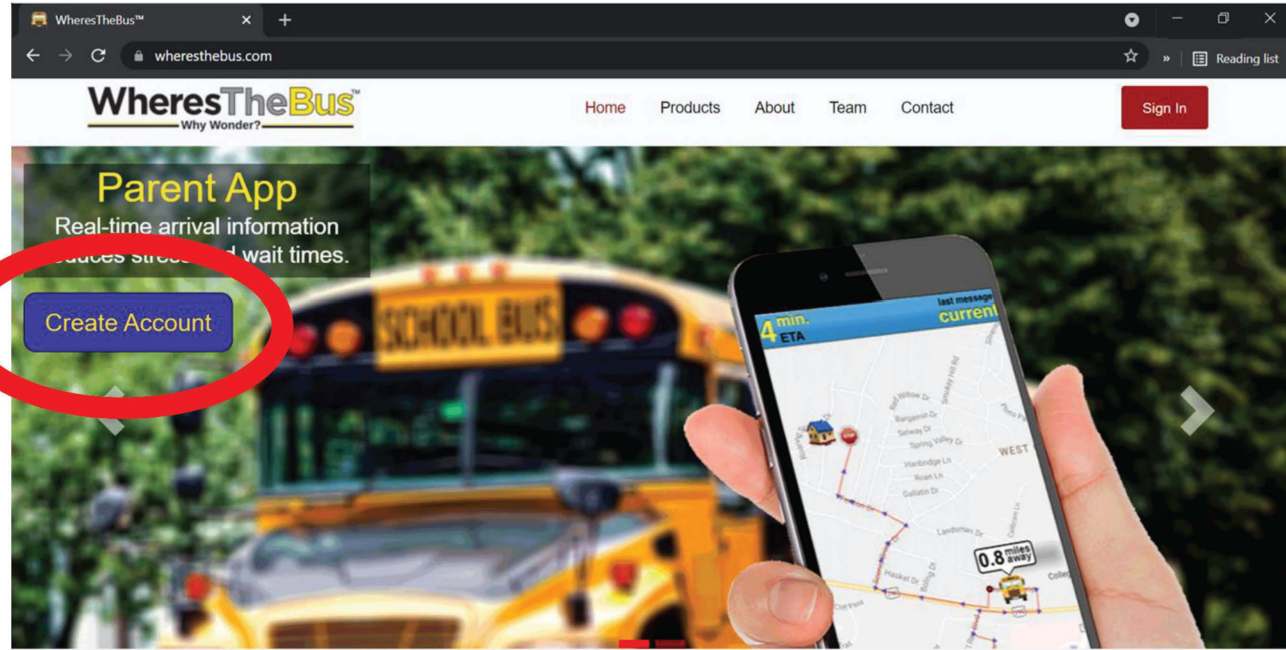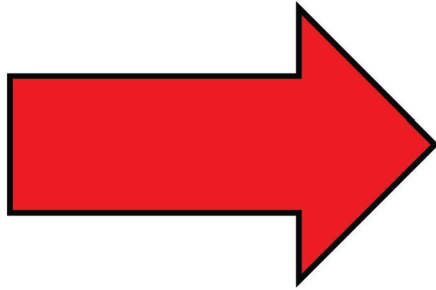The WheresTheBus App is available to download for:

→ iOS (App Store)
→ Android (Google Play Store)

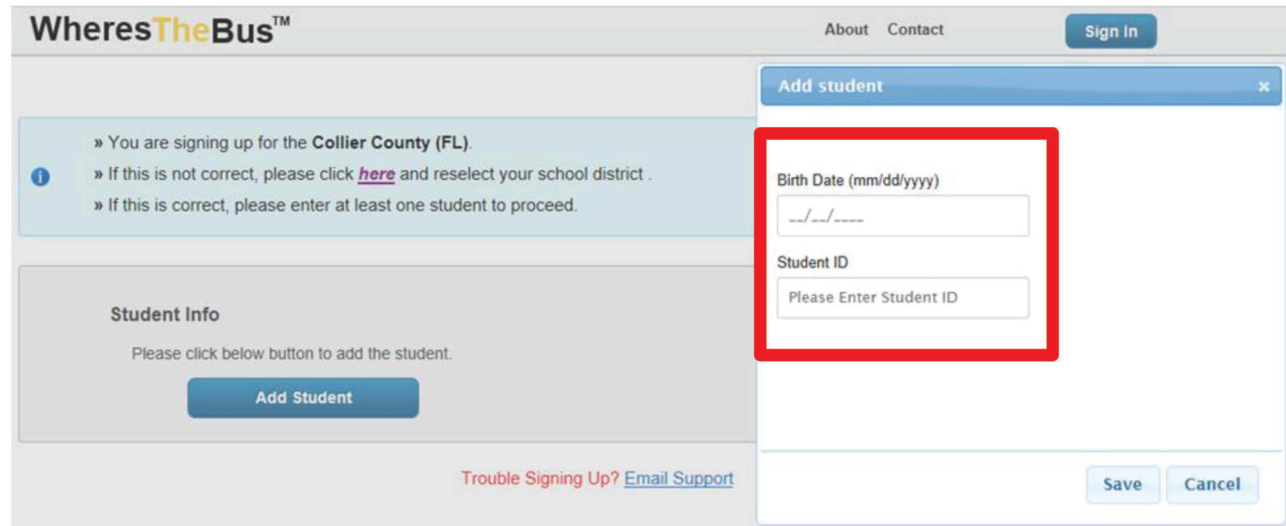Also accessible via web browser for any Internet connected device.

Creating an Account
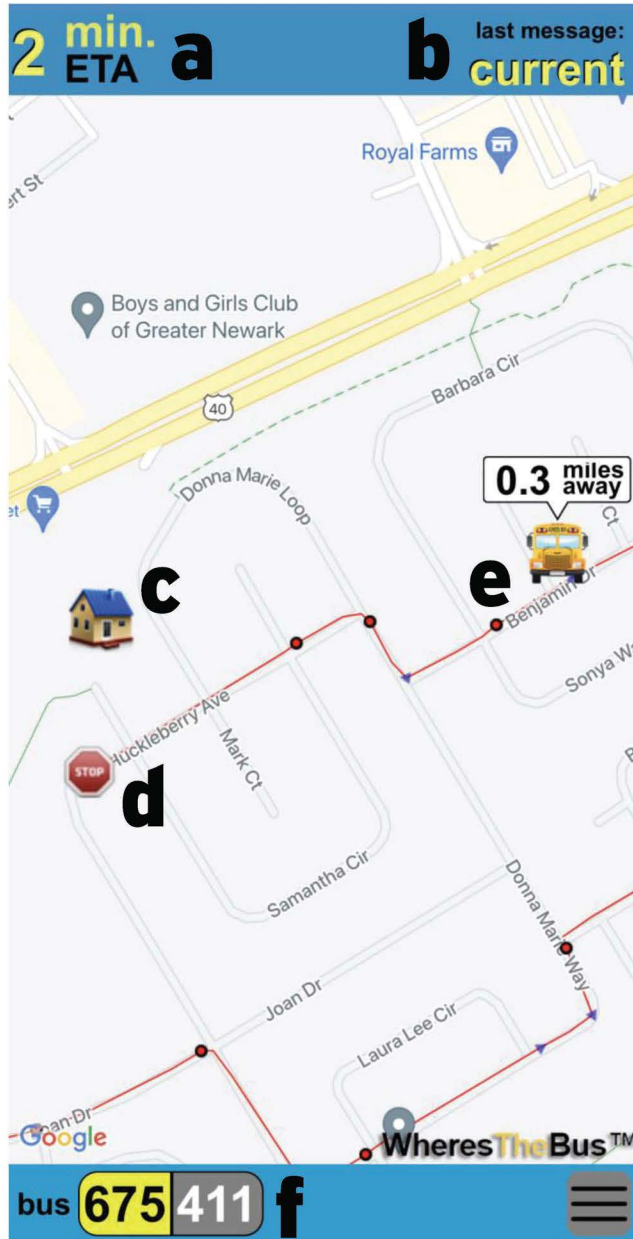
Parents sign up at **www.WheresTheBus.com:**

Parents are allowed to create an account only if they can **validate their student information.** Parents are prompted to enter their student's **birth date** and **student ID #.** If the information entered does not match the student data on file, the parent will not be able to create an account.

WheresTheBus™   Home   Products   About   Team   Contact   Sign In

Parent App
Real-time arrival information reduces stress and wait times.

Create Account

WheresTheBus™   About   Contact   Sign In

Add student

» You are signing up for the **Collier County (FL)**.
» If this is not correct, please click _here_ and reselect your school district .
» If this is correct, please enter at least one student to proceed.

Birth Date (mm/dd/yyyy)
__/__/____

Student ID
Please Enter Student ID

Student Info
Please click below button to add the student.

Add Student

Trouble Signing Up? Email Support

Save   Cancel

Using the App

a. Arrival Status: Estimated time of arrival (ETA) is displayed when bus arrival time can be predicted. When a prediction is unavailable, use the bus location and distance from your stop.

b. Last Message: "current" is displayed when bus data has been received in the last minute. If updates are not received, the bus is likely stopped at a school or layover or inactive (no messages in the last 15 minutes).

c. Your House: represented by home icon.

d. Your Bus Stop: represented by stop sign icon.

e. Bus Location & Distance: represented by bus icon and distance.

f. Bus #: Click on the bus # to switch between buses (if multiple). If bus 36 were subbing for bus 41, it would be displayed as 36(41).

Time Sequenced WheresTheBus Parent App Screenshots