

Chalk

Frequently Asked Questions

1. What is Chalk?

- Families in Hernando County Schools are familiar with the software program “Edline” to access student grades. Unfortunately, Edline is outdated and is no longer supported by the company.

2. How do I activate an account in Chalk?

- Chalk requires an active email address and an activation code.
 - **Email address** - Be sure your child’s school has an active email address on file. The school must first register the email address into Chalk.
 - **Activation Code** - School staff will send home a unique activation code with each student.

3. I have more than one child in school. Do they each need an email address?

- No. The same email address may be used for all students in the family. The activation code is unique to each student.

4. I haven’t received an email invitation yet. What should I do?

- Schools have started to send out invitations and they will continue do so throughout the school year. **Note:** You will receive invitations from Chalk.com ONLY until you activate your account. After activation, the invitations stop.
- If, after the next week, you still have not received an invitation, contact the school to be sure they have your correct email address.