

# Chalk

## Frequently Asked Questions

### 1. What is Chalk?

- Families in Hernando County Schools are familiar with the software program “Edline” to access student grades. Unfortunately, Edline is outdated and is no longer supported by the company.

### 2. How do I activate an account in Chalk?

- Chalk requires an active email address and an activation code.
  - **Email address** - Be sure your child’s school has an active email address on file. The school must first register the email address into Chalk.
  - **Activation Code** - School staff will send home a unique activation code with each student.

### 3. I have more than one child in school. Do they each need an email address?

- No. The same email address may be used for all students in the family. The activation code is unique to each student.

### 4. I haven’t received an email invitation yet. What should I do?

- Schools have started to send out invitations and they will continue do so throughout the school year. **Note:** You will receive invitations from Chalk.com ONLY until you activate your account. After activation, the invitations stop.
- If, after the next week, you still have not received an invitation, contact the school to be sure they have your correct email address.